

Media release

ING DIRECT Awarded Best Bank At Mozo Awards

Date: 28th October

ING DIRECT has been voted the Best Bank in Australia in the annual Mozo People's Choice Awards.

The awards, voted by 35,000 Australians, recognise service and trust in the banking industry.

ING DIRECT's [Orange Everyday](#) was voted the Best Bank Account while the [Savings Maximiser](#) was voted the best Savings Account.

ING DIRECT's CEO Vaughn Richtor said, "We are particularly proud to be recognised by customers as we are focused on helping our customers get ahead in life and business."

The Mozo People's Choice Awards asks Australians to rate their banking provider on overall satisfaction, price, features, customer service, convenience and trust.

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About ING DIRECT

ING DIRECT changed the way Australians bank 15 years ago by launching the country's first high interest, fee free online savings account. Since then, we've brought this low fee value to home loans, transactional banking and superannuation.

With over 1.5 million customers – and \$34 billion in savings and \$38 billion in mortgages – ING DIRECT has the highest Net Promoter Score of any bank.

Australia's most recommended bank according to Nielsen Consumer Media View, Sep '14 –Feb '15 (n=10,220).