

## ING DIRECT provides assistance for customers affected by NSW storms

**Friday, 24 April 2015:** ING DIRECT has announced a financial relief package for home loan and savings customers impacted by the recent storms in New South Wales.

Customers in New South Wales who have been impacted by the recent storms are urged to contact ING DIRECT's Customer Contact team, available 24/7, on 133 464.

-ENDS-

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**About ING DIRECT**

ING DIRECT changed the way Australians bank 15 years ago by launching the country's first high interest, fee free online savings account. Since then, we've brought this low fee value to home loans, transactional banking and superannuation. With over 1.5 million customers – and \$32 billion in savings and \$38 billion in mortgages – ING DIRECT has one of the highest Net Promoter Scores of any other bank in Australia. **Please note ING DIRECT is never abbreviated to ING.**