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MEDIA RELEASE

ING DIRECT cleans up in Mozo People's Choice Awards

ING DIRECT has been voted Best Bank; Most Recommended Bank and Most Trusted Bank by Australian customers, as part of Mozo's annual Awards recognising Australia's favourite financial brands.

In addition, its Orange Everyday account won Best Bank account and Best Debit Card and ING DIRECT was listed in the Top 5 Savings Accounts and Top 5 Home Loans categories.

"We're particularly happy to be recognised with so many awards from those who matter most, our customers. We've earned the trust and respect of Australians and we're incredibly proud of that," said ING DIRECT CEO, Don Koch.

Mozo Managing Director, Rohan Gamble, said ING DIRECT was awarded the most of any other bank.

"ING DIRECT continues to be very well-liked by those 23,000 customers who reviewed and rated their bank, especially given it's their second win in the Best Bank and Most Recommended category."

Customers rate their banking provider on overall satisfaction, price, features, customer service, convenience and trust.

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About ING DIRECT

ING DIRECT began operating in Australia in 1999. By doing business online, over the phone and through intermediaries, ING DIRECT keeps it overheads low and passes the savings onto customers in the form of competitive rates. Today, it has grown to become Australia's fifth largest retail bank, with \$24 billion in deposits, more than \$37 billion in loans and around 1.4 million customers. Please note ING DIRECT is never abbreviated to ING.